

To access the Arkansas SSO portal, click this link:

<https://sso.arkansas.gov>

The SSO portal allows you to manage your password for eSchool and Cognos. Once your security questions are submitted and approved, you can always reset your password through the SSO portal.

If you have not set your security questions:

1. Go to <https://sso.arkansas.gov>
2. Log in using your eSchool username (without the "apscn\" portion, ie. 4605username which is first initial and lastname) and current password.
3. Click "Modify My Profile".
4. Create all of your Security Questions.
5. Click Submit.
6. Once an account manager approves this request you will receive an email stating so.

If you have not set your security questions and you cannot log into eSchool

1. Email [gail.young@tasd7.net](mailto:gail.young@tasd7.net) and explain the issue you are having.
2. Once you've gotten your password reset email reply, Go to <https://sso.arkansas.gov> and log in using your eSchool username (without the "apscn\" portion, ie. 4605username) and password from the email.
3. Click "Change My Password".
4. Follow instructions to satisfy the password policy (must be strong), enter password in both fields, click Submit.
5. Click "Modify My Profile".
6. Create all of your Security Questions.
7. Click Submit.
8. Once an account manager approves this request you will receive an email stating so. Password changes can take up to 15 minutes from submission. The security questions take effect once you receive your approval email.

If you have set your Security Questions and cannot log into eSchool (forgot your username or password or your password has expired)

1. Go to <https://sso.arkansas.gov>
2. Click on the appropriate recovery under "Sign in".
3. Input required fields and click "OK".
4. Follow any further instructions as provided.